LILING LU

Singapore Management University, Singapore $(+65) \cdot 97157897 \diamond \text{lilinglu@smu.edu.sg}$

EDUCATION

Singapore Management University, Singapore Ph.D. in Operations Management, Lee Kong Chian School of Business Dalian University of Technology, China M.S. in Management Science & Engineering Wuhan University of Technology, China B.S. in Logistics Management

RESEARCH

- 1. "Converting Counterfeiters in Emerging Markets to Authorized Suppliers: A New Anti-counterfeiting Measure." with Xin Fang, Sarah Yini Gao and Burak Kazaz. [Link]. Working Paper. Under the revision for *Production and Operations Management*.
- 2. "Flexible vs. Dedicated Technology Choice in the Presence of Multi-product Subscription Programs." with Onur Boyabatli and Sarah Yini Gao. Working Paper. In preparation for submission.
- 3. "Taxis on Ride-Hailing Platforms: Managing On-Demand Urban Mobility Ecosystems" with Sergei Savin, Guiyun Feng, Xin Fang. Working Paper. Under review.

TEACHING EXPERIENCE

Teaching Assistant, Lee Kong Chian School of Business, Singapore Management University

Spring 2023

• Service and Operations Analytics

Fall 2022

• Operations Management

• Supply Chain Management

Spring 2019

SKILLS

Computer Skills: R, Python, Matlab, SAS

Language Skills: Chinese, English

HONORS AND AWARDS

Singapore Management University Presidential Doctoral Fellowship	2022-2023
Singapore Management University Full Scholarship	2018-2022

(Updated March 31, 2024)