# Yangfang (Helen) Zhou

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Published under the name Yangfang (Helen) Zhou, thus known as Y. H. Zhou, or Y. Zhou. But my name may appear as Helen Zhou, Yangfang Zhou, Helen Yangfang Zhou, thus known as H. Zhou, or Y. Zhou, H.Y. Zhou, respectively, in popular press.

ORCID: 0000-0001-6408-3448; Personal website; Faculty webpage

#### **Research Interests**

- Domain (sustainability):
  - o Renewable energy and energy storage operations
  - o Electrical vehicle adoption and operations
  - o Agriculture operations
  - Food waste and food loss
- Methods:
  - o Stochastic dynamic programming
  - Asset price modeling
  - o Mechanism design
  - Math programing

#### **Positions Held**

Associate Professor in Operations Management, Lee Kong Chian School of Business	2022-now
Singapore Management University (SMU) (on maternity leave from May 2023 to Sept 2023)	
Assistant Professor in Operations Management, Lee Kong Chian School of Business	2013-2021
Singapore Management University (SMU) (on maternity leave from July 2016 to October 2016)	
Teaching Assistant, Tepper School of Business, Carnegie Mellon University	2008-2012
Instructor of an MBA course, Tepper School of Business, Carnegie Mellon University	2008
Teaching and Research Assistant, Department of Industrial Engineering, Tsinghua University	2005-2007
Education	
Tepper School of Business, Carnegie Mellon University (CMU), Pittsburgh, U.S.A.	2007~2012
Ph.D. in Operations Management (Joint program with Robotics Institute)	
Thesis: Managing Wind-Based Electricity Generation with Storage	
Committee: Co-Chairs: Alan Scheller-Wolf, Stephen Smith	
Members: Jay Apt, Nicola Secomandi, Fallaw Sowell	
M.S. in Industrial Administration	2007~2009
M.S. in Industrial Administration  Tsinghua University, Beijing, China	2007~2009
	2007~2009 2005~2007
Tsinghua University, Beijing, China	

#### Published papers

- Yangfang (Helen) Zhou, Alan Scheller-Wolf, Nicola Secomandi, and Stephen Smith. 2016. <u>Electricity Trading and Negative Prices: Storage vs. Disposal</u>. *Management Science* 62(3): 880-898
  - Former titles: "Is It More Valuable to Store or Destroy Electricity Surpluses?" and "Merchant Management of Electricity Surpluses: Storage vs. Disposal"
  - Honorable Mention of the 2014 Columbia University China Business Initiative/ CSAMSE (Chinese Scholars Association for Management Science and Engineering) Annual Conference Best Paper Award
  - Best Research Presentation by a Junior Faculty or a Doctoral Student, Workshop on Analytics for Business, Consumer and Social Insights (BCSI)
  - Media mention: SMU podcast titled "The downside of renewable energy."
  - o Media mention: Asian Scientist magazine article "When the switch flips on electricity prices."
- Yangfang (Helen) Zhou, Alan Scheller-Wolf, Nicola Secomandi, and Stephen Smith. 2019. <u>Managing Wind-Based Electricity Generation in the Presence of Storage and Transmission Capacity</u>. *Production and Operations Management* 28(4): 970-989
  - Media mention: SMU video titled "Management of renewable energy"
  - Media mention: Asian Scientist magazine article "When the switch flips on electricity prices."
  - <u>2020 Best Publication Award in Environment-Sustainability in the INFORMS Section of ENRE</u> (Energy, Natural Resources, and the Environment).
- Onur Boyabatli, Javad Nasiry, and Yangfang (Helen) Zhou. 2019. <u>Crop Planning in Sustainable Agriculture:</u>
   <u>Dynamic Farmland Allocation in the Presence of Crop Rotation Benefits</u>. *Management Science* 65(5): 1949-2443
  - Media mention: SMU news article, From farming to retailing: Here's how math models can help
- Owen Wu, Safak Yucel, Yangfang (Helen) Zhou. 2021. <u>Smart Charging of Electric Vehicles: An Innovative Business Model for Utility Firms</u> *Manufacturing and Service Operations Management.* 24(5):2481-2499
  - 2023 Best Publication Award in Environment and Sustainability in the INFORMS Section of ENRE (Energy, Natural Resources, and the Environment)
  - Finalist for 2023 Best OM paper award in M&SOM
  - Media mention: Managing a city of electric vehicles: How can this happen? Dec, 2023 (City Perspective, SMU)
  - Media mention: OM Prof's paper on charging electric vehicles wins best publication award 2023
  - Media mention: Smart Charging of Electric Vehicles, Sept 2022 (Podcast, ResearchPod)
  - Media mention: Charging smart for profit and benefit, Research@SMU 2022
  - Media mention: <u>New Electric Vehicle Charging Business Model Poses Multiple Benefits for Consumers</u>, <u>Utilities and the Environment - INFORMS</u>
- Chen Li, Long He, Yangfang (Helen) Zhou. 2023 <u>An Exponential Cone Programming Approach for Managing Electric Vehicle Charging</u> *Operations Research* (Article in advance)
  - Runner-up award for Harvey Greenberg Research Award, INFORMS Computing Society, 2023
  - Media mention: Study on Electric Vehicle Charging to be Published (SMU news), 2023
  - OM Prof's paper on charging electric vehicles wins best publication award 2023

#### Working papers

Onur Boyabatli, Lusheng Shao, and Yangfang (Helen) Zhou. 2025. <u>Integrated Optimization of Cultivation and Fertilizer Application: Implications for Farm Management and Food Security</u> (Under a third-round review in *Management Science*)

Pascale Crama, Yangfang (Helen) Zhou, Manman Wang. 2025. Impact of Cosmetic Standards on Food Loss (Under Review)

## Unpublished manuscripts

- Yangfang (Helen) Zhou. Is Electricity Storage Green? A Study of the Commercial Sector. (Working paper; a three-page extended abstract was peer-reviewed and accepted at MSOM conference 2017)
- Yangfang (Helen) Zhou, Jay Apt, Alan Scheller-Wolf, Nicola Secomandi, and Stephen Smith. 2012. Combining Operations Management and Engineering Models to Effectively Manage Electricity Storage.

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Invited	seminar	presentations
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Harvard Business School (scheduled)	Oct. 2025
Indian School of Business (Virtual)	Oct. 2021
Massachusetts Institute of Technology, Data Science Lab	Nov. 2019
Massachusetts Institute of Technology, Laboratory for Information & Decision Systems	Nov. 2019
McDonough School of Business, Georgetown University	May. 2019
Tepper School of Business, Carnegie Mellon University	May. 2019
Kelly School of Business, Indiana University	Oct. 2017
Fuqua School of Business, Duke University	Jun. 2017
Nanyang Business School, Nanyang Technological University	May. 2017
Lundquist College of Business, University of Oregon	May. 2017
Tepper School of Business, Carnegie Mellon University	Nov. 2015
Rutgers Business School, Rutgers University	Nov. 2015
Business School, National University of Singapore	Feb. 2014
Nanyang Business School, Nanyang Technological University	Sept. 2013
Conference presentations	

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INFORMS Annual Meeting, Atlanta (Invited, Scheduled)	Oct. 2025
Manufacturing & Service Operations Management Conference, London (Peer-reviewed)	Jun. 2025
INFORMS Annual Meeting, Seattle (Invited)	Oct. 2024
Manufacturing & Service Operations Management Conference, Minnesota (Peer-reviewed)	Jun. 2024
INFORMS Annual Meeting, Phoenix (Invited, presented by co-authors)	Oct. 2023
POMS Annual Meeting (Invited, presented by co-authors)	May. 2023
INFORMS Annual Meeting, Minneapolis (Invited, presented by co-authors)	Nov. 2022
Manufacturing & Service Operations Management Conference, Munich (Peer-reviewed)	Jun. 2022
INFORMS Annual Meeting (Hybrid, Invited)	Oct. 2021
Manufacturing & Service Operations Management Conference (Virtual, Peer-reviewed)	Jun. 2021
POMS Annual Meeting (Invited)	May. 2021
INFORMS Annual Meeting (Virtual, Invited)	Oct. 2020
INFORMS Annual Meeting, Seattle (Invited)	Oct. 2019
Manufacturing & Service Operations Management Conference, Singapore (Peer-reviewed)	Jul. 2019
POMS Annual Meeting, D.C. (Invited)	May. 2019
INFORMS Annual Meeting, Houston (Invited)	Nov. 2018
Manufacturing & Service Operations Management Conference, Dallas (Peer-reviewed)	Jul. 2018
POMS International Meeting, Taipei (Invited)	June. 2018
INFORMS Annual Meeting, Houston (Invited)	Oct. 2017

Chinese Scholars Association for Management Science and Engineering (CSAMSE) Annual	Jul. 2017
Conference, Guangzhou (Invited)	
Manufacturing & Service Operations Management Conference, Chapel Hill (Peer-reviewed)	
POMS, Seattle, 2017 (Invited)	May. 2017
POMS-HK, Hong Kong, 2017 (Invited)	Jan. 2017
INFORMS Annual Meeting, Philadelphia (Invited)	Nov. 2015
Manufacturing & Service Operations Management Conference, Toronto (Peer-reviewed)	Jun. 2015
Workshop on Analytics for Business, Consumer and Social Insights (BCSI)	Mar. 2015
INFORMS Annual Meeting, San Francisco (Invited)	Nov. 2014
Chinese Scholars Association for Management Science and Engineering (CSAMSE) Annual	Jul. 2014
Conference, Inner Mongolia (Invited)	
Manufacturing & Service Operations Management Conference, Seattle (Peer-reviewed)	Jul. 2014
INFORMS Annual Meeting, Minneapolis (Invited)	Oct. 2013
Supply Chain Analytics Workshop, Sydney	Dec. 2013
Manufacturing & Service Operations Management Conference, Fontainebleau (Peer-review	ed) Jul. 2013
INFORMS Annual Meeting, Phoenix (Invited)	Oct. 2012
INFORMS Annual Meeting, Charlotte (Invited)	Nov. 2011
MSOM Special Interest Group on Sustainability, Ann Arbor (Peer-reviewed, Invited)	Jun. 2011
INFORMS Annual Meeting, Austin (Invited)	Nov. 2010
Smart Grid Conference, Electricity Industry Center, Carnegie Mellon University	Apr. 2010
Teaching Experience	
Instructor	
• Operations Management (Undergraduate in SMU) (Three most recent ratings: 6.75/7	Spring 2013- now
in 2025, 6.77/7 in 2023, 6.75/7 in 2022)	Spring 2019- now
<ul> <li>Sustainable Operations (MBA in SMU) (Ratings: 6.30/7 in 2025)</li> </ul>	Mar 2025-present
<ul> <li>Sustainable Operations (MSc in Management in SMU) (Ratings: 5.86/7 in 2020)</li> </ul>	Fall 2020-2022
<ul> <li>Dynamic Programming (PhD course in SMU) (Ratings: 7/7 in 2019, 6.95/7 in 2017,</li> </ul>	Spring 2016, 2017, 2019
7/7 in 2016)	
<ul> <li>Quantitative Skills Review Program (for incoming MBAs, CMU)</li> </ul>	Summer 2008
Recitation Leader	
<ul> <li>Introduction to Accounting (Undergraduate core, CMU)</li> </ul>	Spring 2011
<ul> <li>Production and Operations Management (Undergraduate core, CMU)</li> </ul>	Fall 2010
Teaching Assistant	
Investment Analysis (Undergraduate, CMU)	Fall 2010
Logistics and Supply Chain Management (Undergraduate core, CMU)	Fall 2009
Data Mining (MBA, CMU)	Spring 2008, 2009, 2010
Operations Research Techniques for Consultants (MBA, CMU)	Spring 2009, 2010
Optimization Methods in Finance (MBA, CMU)	Summer 2008, 2009
Optimization and Decision Making (MBA core, CMU)	Fall 2008
Production and Operations Management (MBA core, CMU)	Spring 2008
Introduction to Industrial Engineering (Tsinghua University)	Fall 2006
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Lee Kong Chian School of Business Dean's Teaching Honor List, 2024- 2025	2025
SMU MPA Research Fellow	2024
Lee Kong Chian School of Business Dean's Teaching Honor List, 2023- 2024	2024
Best Publication Award in Environment and Sustainability in the INFORMS Section on ENRE	2023
(Energy, Natural Resources, and the Environment)	
Runner-up award for Harvey Greenberg Research Award, INFORMS Computing Society	2023
Urban Fellow, Singapore Management University	2024-present
Finalist for 2023 Best OM paper award in M&SOM	2023
Lee Kong Chian School of Business Dean's Teaching Honor List, 2022 - 2023	2023
Lee Kong Chian Fellowship	2022
Lee Kong Chian School of Business Dean's Teaching Honor List, 2021 - 2022	2022
Lee Kong Chian School of Business Dean's Teaching Honor List, 2020 - 2021	2021
Best Publication Award in Environment and Sustainability in the INFORMS Section on ENRE	2020
(Energy, Natural Resources, and the Environment).	
Lee Kong Chian School of Business Dean's Teaching Honor List, 2019 - 2020	2020
Lee Kong Chian School of Business Dean's Teaching Honor List, 2018 - 2019	2019
Lee Kong Chian School of Business Dean's Teaching Honor List, 2017 - 2018	2018
Nominee for The Most Promising Teacher Award, Singapore Management University	2016
Lee Kong Chian School of Business Dean's Teaching Honor List, 2015 - 2016	2016
Lee Kong Chian School of Business Dean's Teaching Honor List, 2014 - 2015	2015
Best Research Presentation by a Junior Faculty or a Doctoral Student, Workshop on Analytics for	2015
Business, Consumer and Social Insights (BCSI)	
Honorable Mention of The 2014 CSAMSE Annual Conference Best Paper Award	2014
Research assistantship, Carnegie Mellon University	2010-2012
Department Nominee to the INFORMS Future Academician Colloquium	Nov. 2011
William Larimer Mellon Fellowship, Tepper School of Business	2007-2010
The second prize of Yellow Roadway Corporation Scholarship, Tsinghua University (Top 3%)	Oct. 2006
Research assistantship, Department of Industrial Engineering, Tsinghua University	2005-2007
The second prize of undergraduate thesis of Hubei Province (Top 0.1%)	Jul. 2005
The first prize of undergraduate thesis, HUST (Top 1%)	Jun. 2005
Excellent Graduate Award, HUST (Top 1%)	Jun. 2005
The Model Student Award, HUST (20 out of 50,000 students) (Top 0.04%)	Oct. 2003
The first-class scholarship of HUST (Top 5%)	2002-2004
Excellent league leader, HUST (Top 3%)	Dec. 2002
The first-class scholarship of PeiXinXing, Department of Mechanical Engineering, HUST	Sept. 2002
ervice	
Service for Lee Kong Chian School of Business, Urban Institute, and Singapore	
Management University	
Member of the Faculty Senator, SMU	2024-present
Operations Management Summer Camp Co-chair	2024-present
Urban Fellow, Urban Institute	2023-present
Chair of Operations Management seminar committee	2022-2024
Member of hiring committee	2022-2023

<ul> <li>Operations Management (OPIM 201) Course coordinator</li> </ul>	2018-2024
<ul> <li>Member of Operations Management seminar committee</li> </ul>	2013-2022
<ul> <li>PhD thesis committee member of Bin Li</li> </ul>	2017-2020
<ul> <li>Co-advisor of the Master thesis of Jiahui Xu</li> </ul>	2018-2020
Service for the profession:	
Ad-hoc Referee for the following journals:	
Management Science, Manufacturing and Service Operations Management, Production and Operations	
Management, Operations Research, International Journal of Control, Computer and Operations	
Research, OR spectrum, IEEE SmartGridComm Symposium, IIE transactions, Special Issue on	
Energy in Computational Management Science, Computational Management Science, Wind Energy,	
European Journal of Operations Research, Annals of Operations Research, Management Information	
Systems Quarterly, Journal of Optimization, Economics Modelling	
<ul> <li>Co-chair for the Special Interest Group on Sustainability in MSOM conference, 2022</li> </ul>	2021-2022
<ul> <li>POMS sustainable operations track co-chair, 2023</li> </ul>	2022-2023
<ul> <li>Moderator for the SMU International Advisory Committee (IAC) panel discussion on</li> </ul>	Oct. 2021
food security and sustainability	
<ul> <li>Judge for the MSOM student paper competition</li> </ul>	2021-present
• External committee member of the PhD thesis of Preethi Kulasekara Manavala	2020-present
Ramanujam, from Nanyang Technological University	
• Co-organizer of the annual lunch gathering of Operations Management scholars in energy	2017-present
and sustainability in INFORMS	
<ul> <li>Reviewer for iFORM SIG, in MSOM</li> </ul>	2021
<ul> <li>Moderator for the panel discussion session "European Excellence in Sustainability Sharing</li> </ul>	2020
Sessions: Clean and Efficient Energy" organized by European Chamber of Commerce in	
Singapore	
<ul> <li>VP of meetings for the college of POMS sustainable operations</li> </ul>	2020-2022
<ul> <li>External reviewer of a research proposal from Hong Kong Polytechnic University</li> </ul>	2020
<ul> <li>Discussant of a paper in Special Interest Group on Sustainability in MSOM conference</li> </ul>	Jul. 2019
<ul> <li>Committee member of the MSOM conference in Singapore</li> </ul>	2019
<ul> <li>Judge for the POMS Hong Kong student paper competition</li> </ul>	2018,
	2019,2022
<ul> <li>Session chairs for INFORMS, POMS, and CSAMSE conferences</li> </ul>	2013-present

### Media mention of research

- Managing a city of electric vehicles: How can this happen? (28-December 2023)
- OM Prof's paper on charging electric vehicles wins best publication award (8-December 2023)
- <u>International Symposium on Electromobility in the UK and Singapore 2023</u> (see minute 1.50 onward)
- Study on Electric Vehicle Charging to be Published (SMU news), 2023
- <u>Sustainable strategic planning: 3 ways to become a responsible organisation</u> (SMU city perspectives), 2023
- Charging smart for profit and benefit, Research@SMU 2022
- Smart Charging of Electric Vehicles, Sept 2022 (Podcast, ResearchPod)
- Moderator of the panel discussion on clean and efficient energy organized by the

European Chamber of Commerce in Singapore as part of the European Excellence in Sustainability Sharing Sessions, 2020

- New Electric Vehicle Charging Business Model Poses Multiple Benefits for Consumers, Utilities and the Environment - INFORMS News Room, Feb 2022
- Shedding Light on Solar Challenges (SMU Blog) Jan 2022
- Riding The Solar Power Wave | Money Mind | Green Technology (Channel News Asia), 2021
- From farming to retailing: Here's how math models can help (SMU news), 2019
- <u>Crop Planning in Sustainable Agriculture (Podcasts@SMU; discussed by one of my coauthors)</u> 2019
- Management of Renewable Energy (SMU mediacast), 2019
- The Downside of Renewable Energy (Podcasts@SMU), 2018
- Technology and the art of the optimum (SMU news), 2017
- When The Switch Flips On Electricity Prices (Asian Scientist Magazine), 2017

#### **Business Case Studies**

Rwanda Electric Motors: Carbon Credit Monetisation. (2024). SMU-24-0025. By Yangfang Helen Zhou and Lakshmi Appasamy. https://cmp-shop.smu.edu.sg/products/rwanda-electric-motors-carbon-credit-monetisation-copy?variant=42309601394730. https://store.hbr.org/product/rwanda-electric-motors-carbon-credit-monetisation/148SMU (Very detailed teaching notes with accompanying Excel sheet for instructors)

Last revised in September-2025